LAGUARDIA TERMINAL B NAMED WORLD'S BEST NEW AIRPORT TERMINAL BASED ON GLOBAL PASSENGER SURVEY CONDUCTED BY AIRPORT RATING FIRM SKYTRAX

Top Honor Announced as Terminal B also Becomes First Terminal in North America to Earn the Highest Global 5-Star Rating from Skytrax

LaGuardia Airport Terminal B Among Just 22 Airports and Terminals Worldwide to Earn 5 Stars for Global Best Practices

International Airport Rating Organization and Customers Surveyed Confirm LaGuardia Airport's Transformation from Nation's Worst to World's Best

Images (credit to LaGuardia Gateway Partners) HERE and Video HERE

East Elmhurst, Queens, N.Y. – March 15, 2023 The Port Authority of New York and New Jersey and LaGuardia Gateway Partners, the manager and developer of Terminal B, today announced that the New LaGuardia Airport Terminal B was named the world's best new terminal based on feedback from customers around the world surveyed on factors including check-in, shopping, security, comfort, ambiance, and choice of bars and restaurants.

Simultaneously, it was announced that Terminal B is the first airline terminal in North America to achieve the highest global 5-Star Airport Terminal Rating from Skytrax, the international transport rating organization.

The award for world's best new terminal and the coveted 5-star rating recognizes that LaGuardia Airport has been successfully transformed from what was once among the nation's worst airports to what is now one of the world's best airports. Completed in January 2022, LaGuardia Terminal B is among just 22 airports and terminals worldwide to have earned five stars from Skytrax for global best practices.

"Our goal at the Port Authority was to completely transform the customer experience at LaGuardia, from curb to gate, by building a brand-new, world-class airport," said **Port Authority Executive Director Rick Cotton.** "Winning this prestigious award and becoming the first North American airport terminal to receive a 5-star rating from Skytrax proves that we have accomplished what many once said was impossible: elevate LaGuardia from worst to best."

"This award and 5-star rating are an affirmation of the work of the Port Authority and our partners to reimagine what LaGuardia could be," said **Port Authority Chairman Kevin O'Toole**. **"**With a sleek and modern design, world-class amenities and engaging public art, LaGuardia is now setting a new global standard for air travel each and every day."

Stewart Steeves, Chief Operating Officer of Vantage Airport Group and Chairman of the Board of Directors of LaGuardia Gateway Partners, said, “Together with our partners, including the Port Authority of New York and New Jersey, we have transformed LaGuardia Terminal B into an award-winning terminal with best-in-class operations and an exceptional guest experience. We are grateful to Skytrax for recognizing this shared accomplishment and ongoing commitment with today’s announcement.”

Magnus Eriksson, Managing Director of Skanska Asset Management and member of the Board of Directors of LaGuardia Gateway Partners, said, “Not only was Terminal B named the best new airport terminal in the world by Skytrax, but also received the first five-star rating of an airport terminal in North America. These significant achievements are a result of both the innovative design of the terminal and the excellence of the facility management. We’re forever grateful to everyone who played a role in the redevelopment and those focused on terminal operation.”

Jane Garvey, Global Chairman, Meridiam and member of the Board of Directors, LaGuardia Gateway Partners**,** said, “The Skytrax designation of the world’s best new airport terminal along with a 5-star rating of the terminal represent huge milestones in the transformation of LaGuardia Terminal B. We’re proud to share these accolades with our terminal community and all of the guests traveling through Terminal B.”

“We’re thrilled that Terminal B was named the best new airport terminal in the world and received the first 5-star rating for an airport terminal in North America by Skytrax, the leading authority in airport experience,” said **Frank Scremin, Chief Executive Officer of LaGuardia Gateway Partners.** “This is a testament to the hard work and dedication of the LaGuardia Gateway Partners team as well as the entire Terminal B community – the more than 5,000 individuals who come together to provide the best experience for our terminal guests.”

"This 5-Star Airport Terminal Rating is a fabulous achievement for Terminal B LaGuardia Airport, being just one of 22 airports and terminals worldwide to achieve our highest 5-Star Rating,” said **Skytrax CEO Edward Plaisted**. “This terminal provides an excellent range of passenger facilities, and particular standouts include very good standards of wayfinding and signage, high standards of staff service and some very nice design and art features. An important requirement that Terminal B fulfils to an excellent standard, is that the terminal has an easy and intuitive layout that offers true convenience to customers.”

Referred to as the *Oscars of the airport industry*, the **World Airport Awards** from Skytrax are regarded as a quality benchmark for the world airport industry, assessing customer service and facilities across more than 550 airports. There is no entry fee or any type of payment by an airport to participate in the survey or awards, with the entire survey and awards process funded by Skytrax.

Presentations for a range of honors, including world’s best airport as well as best terminal, were announced at the Passenger Terminal Expo in Amsterdam today.

Separately, the 5-Star Rating from Skytrax is its most prestigious and unique mark of Quality Achievement and a global benchmark of Airport Excellence. The rating is awarded following detailed audit analysis and assessment of an airport's product and front-line service standards.

The World Airport Star Rating was introduced by Skytrax in 1999 and is a premier evaluation system grading airports on their quality standards.

In awarding the 5-Star rating, Skytrax recognizes those airport terminals that are providing exceptional standards of facilities and staff service to customers across all front-line areas of the airport environment. To achieve the top 5-Star Airport Terminal rating, the staff service or product standards must be meeting or setting global best practice for the items under evaluation.

Skytrax applies ratings for up to 800 customer-facing areas of airport product and service, and this spans numerous customer contact points. The Star Rating methodology is unified and consistent for the industry, and all airports from the largest hubs to small regional facilities are assessed using the same base rating criteria which covers the front-line customer experience on the end-to-end journey through an airport.

The 1.3 million-square-foot LaGuardia Terminal B, which was opened in phases beginning in 2018 and completed in 2022, provides customers with a world-class experience that includes spacious interiors, floor-to-ceiling windows, a 3,000-car parking garage, new covered and convenient pickup facilities for both taxis and ride-sharing vehicles, and dual skybridges above active taxiways. The terminal offers best-in-class retail, vast dining experiences, stunning art and amenities, and a water feature that is unique to any airport in the world. From curb to gate, customers truly enjoy a world-class 21st century travel experience.

In addition to the 5-Star rating, LaGuardia Airport, and Terminal B individually, have received multiple awards for excellence, including UNESCO's Prix Versailles, Airports, in 2021, as the best new airport in the world; the National Academy of Construction's Special Achievement Award; NYC & Company Foundation's "Visionaries and Voices" award; and awards from the Urban Land Institute New York and the Design-Build Institute of America, among others.

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About LaGuardia Gateway Partners

LaGuardia Gateway Partners (LGP) is the private manager and developer of the new award-winning, state-of-the-art LaGuardia Terminal B. LGP is composed of Vantage Airport Group, Skanska, Meridiam, and JLC Infrastructure for development and equity investment with Vantage Airport Group leading the terminal management.

LGP won the bid issued by the Port Authority of New York and New Jersey to deliver the extensive capital redevelopment project of LaGuardia Airport's Terminal B and provide world-class terminal facilities and operations for passengers and airlines. In 2022, the $5.1B project – a public-private partnership - finished on time and on budget.

LaGuardia Terminal B is home to Air Canada, American Airlines, JetBlue Airways, Southwest Airlines, and United Airlines.

For more information, follow us on Twitter at @terminalBLGA.